# Tickets

## Ticket prices:

- $11 general admission
- $7 students
- $6 Film Center members
- $4 for students and faculty of the School of the Art Institute, and staff of the Art Institute

To receive student and AIC/SAIC pricing, tickets MUST be purchased in person at the box office. A valid student ID or ARTICard is required as proof of discount.

Kids ages 6-17 are admitted at the student price.
*A quick note about kids: The Film Center does not admit children under the age of 6 unless noted for special programs (any special pricing for kids under 6 will also be noted). Our films are generally not rated and are geared toward patrons over 13 years of age. Full descriptions of our films are included on this site and in our print schedule; parents should review the descriptions and use their best judgement when deciding if a film is appropriate for their children.*

There is no senior admission price for individual tickets. However, seniors do receive a $5 discount on Film Center membership.

Find out more about the benefits of becoming a member! **[1]**

## Group Sales

Groups of 20 or more are eligible for the group rate of $8 per ticket. Please call 312.846.2600 or visit the box office (hours below) **in advance** (5 days before the show is best) to make arrangements for your group.

If you are bringing a larger group (over 40 people), are interested in buying out the theater for a particular show, or are interested in bringing a school group, please contact Pamela Smith at 312.846.2073 or psmith2@saic.edu [2].

## Box Office

All ticket levels are available at the Gene Siskel Film Center box office, which opens one hour before the first show of the day and closes after the last show of the day begins. Generally, this means the box office is open from 5PM-8:30PM, Monday through Friday; 2:00PM-8:30PM on Saturday; and 2:00PM-5:30PM on Sunday. Please check the calendar [3] to find the first show for a specific day.

The box office number is 312.846.2085 and is answered during its hours of operation for questions regarding accessibility for the disabled, lost and found, and other general facility questions.

**Please keep in mind that the box office CANNOT accept ticket orders over the phone, place tickets on hold, or predict ticket availability. During periods of heavy customer traffic, the box office may not be able to answer the phone; please leave a message and your call will be returned as soon as possible.**

## Ticketmaster information:

General admission and member tickets are also available through Ticketmaster at (800) 982-2787 or by visiting Ticketmaster.com [4].

**All tickets purchased through Ticketmaster are will-call tickets and can be claimed at the box office during its hours of operation. Tickets cannot be claimed through the administrative offices.**

There is a $2.25 convenience charge added to each ticket plus a $3.35 handling fee for each order. The handling fee is waived for Film Center Members.

To receive the $6 member ticket price, enter the member code you received with your member card in the "Promotions and Special Offers" box online, or mention the code when purchasing over the phone. **A valid membership card must be presented for *each* ticket purchased when the tickets are claimed at the box office.**

## Refund & Exchanges

The Film Center does not offer refunds or exchanges for tickets. All sales are final.

## Sold Out Shows

If a show sells out in advance, we will make every effort to notify our patrons via our website, social media outlets, email alerts, movie hotline, and with signage on our doors and at our box office.

However, many movies tend to sell out just prior to their showtimes (5-10 minutes). The best way to avoid last-minute sellouts is to arrive at the Film Center 15-25 minutes before your movie begins so you have time to purchase your tickets and concessions and get a good seat (all seats are general admission).

Please note that Film Center membership does not guarantee a ticket in the event of a sold out show.

**Source URL (retrieved on *Sun, May 19th at 7:57pm*):** http://www.siskelfilmcenter.org/content/tickets

**Links:**
[1] http://www.siskelfilmcenter.org/content/membership
[2] mailto:psmith2@saic.edu
[3] http://www.siskelfilmcenter.org/content/calendar
[4] http://www.ticketmaster.com/The-Gene-Siskel-Film-Center-tickets-Chicago/venue/270343